



## Responsible Tourism Initiatives List



**Property / Business: The Resurgence**

**Assessment Date: 1 March 2011**

**Use this form to list all of your responsible Tourism initiatives that you currently have in place in your business. Please note that the assessor will be asking to see evidence of these initiatives.**

	Initiative	How? (Explanation on how the initiative is implemented, and to what extent)	Sighted by assessor
	<b>Energy Efficiency Initiatives</b>		
1	Regular monitoring and analysis of energy usage	We have been monitoring our energy usage for the past 5 years and plotting it against guest numbers.	✓
2	Use Eco Light bulbs /low wattage lights	We use low wattage eco-lights in the lodge and external areas where lights are left on for longer periods	✓
3	Turn off appliances at wall	When rooms are not in use or when finished using - included in staff training - Fridges - Heating and lighting - Alarm clocks	✓
4	Reduce energy used in laundry	Cold wash & line dry washing whenever possible	✓
5	Reduce energy used in washing	Clean lint from tumble dryers every use	✓
6	Reduce energy used in washing	Policy of inviting guests to reuse towels (heated towel rails on thermostats help keep them fresh longer) – also have plenty of fresh towels available	✓
7	Reduce electricity usage	Daylight sensors, timers on lights and thermostats on underfloor heating	✓
8	Reduce energy used in washing	Our laundry service allows up to combine guest washing with normal laundry, use cooler washes, bigger loads and to line dry guest washing during the day while they are out.	✓
9	Reduce heating/cooling in lodge and bush suites	The buildings were designed to maximise the use of passive solar with S facing buildings, wool insulation and large eaves for shade in summer. We also maximise the use of natural airflows with opening windows, fans and extractors rather than using heat pumps and airconditioners	✓
10	Reduce water heating in guest rooms	High efficiency on-demand gas water heaters	✓
11	Reduce water heating in kitchen	Through solar hot-water panel.	✓
12	Regular maintenance	We ensure all machinery is regularly maintained to ensure running at full efficiency	✓
13	Shut down high energy use appliances in winter (spa, heaters, dishwasher, coffee machine, spare fridges and	From energy audits we identified key appliances to shut off when possible.	✓



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	freezers etc)		
14	Annual energy audit	To identify where energy is being used on the property and ways to reduce this without compromising guest enjoyment.	✓
15	Annual water / wastewater audit	To reduce amount of water being pumped and the amount through the septic treatment system.	✓
	<b>Water Conservation Initiatives</b>	We have an abundant supply of spring water on our property. We capture this water at source, filter and store it in 2 large tanks and then micro + UV filter and pump/gravity feed this to the Lodge and units. .	
16	Reduce water wastage	Installed dual flush toilets as standard	✓
17	Reduce water wastage	Provide well fitting plugs in all sinks and baths	✓
18	Reduce water used in gardens	Mulch plants to reduce water loss and water in the evening	✓
19	Water audit	We have put a flow monitor on the water system so we can measure usage	✓
20	Installation and use of a modern water treatment system	The Airtech 9000 system treats all our septic water returns grey water for irrigation in the same water catchment	✓
21	Reduce Water pollution	We ensure harsh chemicals never go into the top septic – signs for guests and only use eco laundry powders	✓
	<b>Waste Management Initiatives</b>		
22	Reduce unnecessary purchases	Buying decisions to avoid unnecessary purchases & buy quality products that will last. Maintain and repair appliances to extend their life.	✓
23	Reduce packaging waste	Do not buy products with high packaging; insist suppliers take packaging away so they are aware of the issue. Recycle card.	✓
24	Reduce recyclable waste - guests	Provide recycling facilities in all bush suites and rooms to encourage and enable guests to recycling	✓
25	Reduce recyclable waste - lodge	Separate recycling and take to the tip 1-6 plastic, metals, glass, paper & card – separate bins in guest rooms	✓
26	Reduce compostable waste - guests	We provide Bohaksi bins for all bush suites to encourage and enable guest to compost	✓
27	Reduce compostable waste - lodge	Composting – we have both traditional compost bins and bokashi bins for kitchen scraps. Bokashi liquid used on veggie garden and solid compost used annually in veggie garden.	✓



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28	Reduce compostable waste - lodge	Give unused bread from suites to Kate to feed to her hens which supply our free-range eggs	✓
29	Monitoring of waste	We monitor the number of bin collections on a regular basis and analyse them against guest nights and waste minimisation efforts.	✓
30	Use recycled paper	We use office paper which has high recycled content; our headed paper is fully recycled.	✓
31	Re use of paper	Re use back of all paper before recycling	✓
32	Recycling of ink cartridges	Send used ink cartridges for reuse	✓
33	Reduce recyclable waste - guests	Work with cleaning staff to sift more recyclable waste from guest bins (providing hygiene standards are not compromised)	✓
34	Zero supermarket plastic bags at checkout	We use cloth bags / boxes for all supermarket purchases except meats/fish	✓
35	No plastic water bottles	Ask guests if they have their own water bottle and if not offer one of ours. (Bottled water still available at an extra cost with picnics – take up in 2010/11 zero.)	✓
36	Avoid packaging	by buying in bulk and refilling – toiletries – cleaning products – breakfast baskets	✓
37	Lobby suppliers	- Printhouse we demanded a quote for recycled paper alternative and surprised the rep in showing little price difference - Adaket suppliers chase up every 6 months on progress towards more eco produce - Cleaning Technologies – we took a report on environmental cleaning supplies into their Nelson branch	✓
38	Minimise fuel consumption	– Regular servicing on modern vehicle – Good tyres correctly inflated – avoid high speeds on open roads, avoid fast acceleration / deceleration	✓
	<b>Conservation Initiatives</b>		
39	Revegetation program to restore plants native to our valley and provide habitat for native birds	Planted several thousand native trees on property in last 8 years	✓
40	Actively involved in Community Conservation group Friends of Flora	Friends of Flora is a community conservation group working on the DoC estate to protect, preserve and enhance indigenous flora and fauna in the Flora Stream area of Kahurangi National Park. The project has been hugely successful in	✓



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		uniting the community and working towards conservation. Peter is Chairman and both he and Clare donate their time, labour, IT skills and vehicle use to the cause.  From 2010 – 2013 we are donating \$5 per couple to the kiwi re-introduction project.	
41	Improve local biodiversity and birdlife	We maintain a trapping line on 1km of track on the property to reduce predators	✓
42	Guest education	We plant a tree for each couple to offset carbon usage and share conservation knowledge with interested guests.	✓
43	Friend of Magarakau Swamp	A community group in Golden Bay – we are members and assist with working bees when possible	✓
	<b>Community Initiatives</b>		
44	Use local tourism suppliers	Promote and use the services of authentic local tourism operators.	✓
45	Reuse obsolete equipment	Donate surplus equipment and raffle prizes to local causes (such as TVs to local schools)	✓
46	Buy local produce / wine etc.	We showcase Riwaka, Motueka and Nelson produce and wines	✓
47	Business mentoring	We both have signed up as Business Mentors to help new businesses in the area	✓
48	Founding and Active member of NT Sustainable Tourism Charter	Promote benefits of sustainability to greater tourism community; eg re-use of obsolete equipment, Bokahsi etc.	✓
49	Participate in council initiatives	We support local TDC initiatives such as their environmental awards – we were the TDC Environmental Award Winner in 2007	✓
50	Work with a local college	We have regular groups of NMIT Tourism Students to view our business and learn about sustainable tourism	✓
51	Support the community	Use local Staff rather than backpackers / woofers	✓
52	Support the community	Use local tradesmen for both the building and ongoing maintenance of the lodge	✓
53	Support the future of the tourism industry	Keep one staff position for an intern tourism student	✓